



How we work to control Crashes

2015 Minnesota Toward Zero Deaths Conference

This is the Metropolitan Airports Commission (MAC)

- **7 Airports**
 - **6 General Aviation**
 - **1 international**
 - **34 Million passengers annually**
 - **5000 Rental Cars returned daily**
 - **\$60 million dollars in rolling stock**
 - **550 employees**

This is a Conga Line



By the way these folks are the BEST at what they are doing!

Brooms are 18' wide
Plows are 20' wide





This is a Snozzle



We are a city

- **Police Department**
- **Fire Department**
- **Maintenance**
- **Retail**
- **Special Services/Requests**
 - **Morgue**
 - **Off site assistance (Fire and Police)**
 - **With all of these positions if we are not driving for work we are driving to and from work**

We started working to control Crashes when

- **State Fund was looking to drop us from the pool.**
- **Cost of Loss was significant**
- **People were being injured**

What we did to control loss

- **Developed a Fleet Safety Policy**
 - **Developed requirement for a MAC DL**
 - **Annual training with exam**
 - **Used for obtaining license and retaining license**
 - **Established Accident Rating method to identify Preventability for Drivers Award Program**
 - **Drivers Recognition Program**
 - **Accident Reporting**
 - **Cause Code Rating for Analysis.**
 - **Vehicle Inspection**
 - **Driver Accountability based on accident rating.**
 - **Losses went down**

Cause Code Analysis

- 1. Failure to observe hazard**
- 2. Too Fast for Conditions**
- 3. Unsafe Backing**
- 4. Unsafe Lane Change**
- 5. Inattentive Driving**
- 6. Other**

So What does this look like?



Evaluating your crashes

- **Yes, it is work**
- **Yes your insurance company may do some analysis**
 - **Do you get meaningful reports?**
- **If you don't do this how are you going to fix YOUR problem?**

We also Conducted additional Training

- **Sleep Deprivation/Fatigue**
 - **KNOWING YOU CAN SHUT DOWN WHEN YOU ARE NO LONGER SAFE**
- **Using Mirrors/Understanding Blind Spots**
- **Load security**

Extended Training To Family Members

- **Family members are encouraged to attend our MAC DL training courses at no cost.**
 - **Driven by space availability**
 - **Family members can attend without employees needing to be present**

If we can motivate this, we have succeeded.



Does it work?

- **We have monies returned from the State Fund.**
 - **2015- \$43,000**
- **Are all of our fleets uniform in their approach?**
 - **No, however they do have success because management sees a need to do something.**

Who/What has helped us?

- Minnesota Safety Council
 - Minnesota Network of employers for traffic safety
- Michelle Taylor
Promotional Marketing Consultant
651-779-7101
- Staying on Top of what you implement.
- Involving employees in practical training.

TIM GANGNON

Assistant Manager/Loss Prevention,
Risk/Insurance

Metropolitan Airports Commission

6040 28th Avenue South

Minneapolis, MN 55450

O: 612-726-5893

M: 612-270-8960

E: Tim.gangnon@mspmac.org

www.MetroAirports.org

Questions?